



# QUALITY POLICY

TK Airport Solutions

16/03/2021

Rev 3

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The MANAGING DIRECTOR of TK Airport Solutions defines the company's quality policy based on the following principles:

- RESPECT AND AWARENESS within the company of:
  - Legal requirements and applicable legislation.
  - Our customers' requirements in order to achieve their complete satisfaction.
- DEVELOPMENT OF SOLUTIONS for airport products and airport services that are safe, reliable, and innovative for our clients, which help us to maintain our position of leadership in a global market.
- OPENNESS TO THE GLOBAL MARKET in which we carry out our activity, as a key factor for the sustainability of our company.
- IDENTIFICATION OF APPROPRIATE OBJECTIVES in order to raise the satisfaction of all interested parties in our company.
- ANALYSIS OF EXISTING RISKS within the context of our company, in order to achieve the objectives that have been identified, ensuring that they are dealt with in an appropriate manner.
- A COMMITMENT TOWARDS CONSTANT IMPROVEMENT in our processes, in order to increase the effectiveness of our management system and improve our results.
- PROMOTION OF STAFF TRAINING in order to encourage teamwork amongst Management, Employees, Suppliers, and Subcontractors, creating alliances that benefit everyone.
- INVOLVEMENT from all hierarchical levels in complying with this policy in all of the company's activities, as well as by our suppliers and subcontractors.

The MANAGING DIRECTOR of TK Airport Solutions declares its commitment to review and improve this quality policy on a regular basis as part of its Management System Review process, as well as with any change or significant event within the context of the company, and to ensure that this quality policy is accessible to all interested parties in the company, as well as outside interested stakeholders.